



Risk management news

Camps

Vol. 1, 2016

Congratulations 2015 Safety 1st award winners!

The Markel Safety 1st Award recipients for 2015 are:

10+ year camp recipients

4-H Camp Middlesex
Camp Bear Track
Camp Fern for Boys and Girls
Camp Marimeta for Girls
Camp Ronald McDonald
Pompositticut Farm Day Camp
Setebaid Services, Inc.
Upward Bound Camp for
Persons with Special Needs

6-9 year camp recipients

Camp Aranzazu
Camp Coyote
Camp High Rocks
Camp Howe
Camp Jump Start at
Living Well Village
Camp Nicolet, Inc.
Camp Odayin
Camp Olympia
Strong Rock Camp and
Retreat LLC
Camp Ton-A-Wandah

Camps "R" Us
Children's Association for
Maximum Potential (CAMP)
Galileo Learning
Happy Acres Ranch
Kingston's Camp
Princeton University
Sports Camps
Sandy Hollow Day Camp
Sports Plus Day Camp
Summer's Edge Day Camp
& Tennis School
Tamarak Day Camp &
Tamarak Country School
Youth Camps For Christ, Inc.

2-5 year camp recipients

Boys & Girls Club of
Palm Springs
Boys & Girls Club of Plymouth
Camp Doodles
Camp Kinneret Summer
Day Camp
Camp Natoma

Camp Holiday Trails
Camp Longfellow
Camp Mont Shenandoah, Ltd.
Camp Taum Sauk
Coyote Trails School of Nature
Green River Preserve
Greenbrier County Young Camp
Happyland Day Camp
Inside Out Stop. Look.
Listen. Learn
Kostopulos Dream Foundation/
Camp Kostopulos
Night Eagle Wilderness
Adventures, Inc.
Outpost Summer Camps
Rainbow Camp, Inc.
Red Pine Camp for Girls
Summer Art Academy
Tate's Day Camp
The Ballibay Camps
The Road Less Traveled
Theatre Arts Center NY
Wonderland Camp Foundation
YMCA Camp Mohawk



First year camp recipients

Boys & Girls Club
Broward County
Boys & Girls Club of
Greater High Point
Camp Fire Central Texas
Girl Scouts of Virginia
Skyline Council, Inc.
Great Times Day Camp
Holmes Presbyterian Camp
and Conference Center
North Country Camps -
Lincoln & Whippoorwill
The Youth Center

Each year, camps can nominate themselves to receive Markel's Safety 1st award.
For more information, go to markelcampinsurance.com and click on Risk Management.

Camp security planning – Steps you can take to support your security efforts

A recent survey of our camp clients found that many are interested in ways to establish a better camp security plan or enrich the one they currently have in place. While there are a variety of resources available to address these opportunities (one being your local law enforcement agency), a useful resource is the National Fire Protection Agency (NFPA) 730 Guide for Premises Security - 2014 edition. As you visit your camp's safety and risk management plans for 2016, this material can help strengthen your current plan.

According to the NFPA, a security plan should include but not be limited to the following:

1. Statement of purpose
2. Organizational policies and procedures
3. Description of the facility and organizational structure

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Security plan continued from page 1

According to the NFPA, a security plan should include but not be limited to the following:

1. Statement of purpose
2. Organizational policies and procedures
3. Description of the facility and organizational structure
4. Security vulnerability assessment, including threat assessments and risks (steps for conducting a security vulnerability assessment were covered in our Camp Risk Management News Vol. 2.2013. You can find this and other camp-related risk management articles in Markel's risk management library. See markelcampinsurance.com and click on Safety resources).
5. Instructions for using the plan
6. Description of the features of protection
7. Organization's security-related measures and procedures
8. Information needed to implement the security measures and procedures
9. List of the intended users of the plan
10. Plan distribution list
11. Location of the master copy
12. Organization for security operations
13. Procedures for employee, visitor, and vendor safety.

Additionally, the guide provides the following insights on key objectives for a security plan. A security plan should address the following security objectives:

- Restrict area perimeter – secure and monitor the perimeter of the facility
- Secure site assets – secure and monitor restricted areas or potentially critical targets within the facility
- Screen and control access – control access to the facility and to restricted areas within the facility by screening and/or inspecting individuals and vehicles as they enter, including the following:
 - * Measures to deter the unauthorized introduction of dangerous substances and devices that may facilitate an attack or actions having serious negative consequences
 - * Measures implement a regularly updated identification system that checks the identification of facility personnel and other persons seeking access to the facility and that discourage abuse through established disciplinary measures

- Deter, detect, or delay – deter, detect, or delay an attack, creating sufficient time to implement countermeasures between detection of an attack and the point at which the attack becomes successful
- Shipping, receipt, and storage – secure and monitor the shipping, receipt and storage of hazardous materials for the facility
- Theft and diversion – deter theft or diversion of assets
- Sabotage – deter insider sabotage
- Response – develop and exercise an emergency plan to respond to security incidents internally and with assistance of local law enforcement and first responders
- Monitoring – maintain effective monitoring, communications, and warning systems, including the following
 - * Measures designed to ensure that security systems and equipment are in good working order and inspected, tested, calibrated, and otherwise maintained
 - * Measures designed to regularly test security systems, note deficiencies, correct for detected deficiencies, and record results so that they are available for inspection
 - * Measures to allow the facility to promptly identify and respond to security system and equipment failures or malfunctions
- Training – ensure proper security training, exercises, and drills of facility personnel
- Personnel surety – perform appropriate background checks on and ensure appropriate credentials for facility personnel, and as appropriate, for unescorted visitors with access to restricted areas or critical assets, including the following
 - * Measures designed to verify and validate identity
 - * Measures designed to check criminal history
 - * Measures designed to verify and validate legal authorization to work
 - * Measures designed to identify people with terrorist ties
- Elevated threats – escalate the level of protective measures for periods of elevated threat
- Significant security incidents and suspicious activities – identify, investigate, report, and maintain records of significant security incidents and suspicious activities in or near the site
- Officials and organization – establish official(s) and an organization responsible for security and for compliance with these guides
- Records – maintain appropriate records

It is always recommended that you review your security plans with your local law enforcement agency. Their support and awareness of your plan can help contribute to its success. Lastly, review and practice your plan frequently so everyone is aware of their responsibilities.

Ref: National Fire Protection Agency (2014), NFPA 730
Guide for Premises Security (2014 Edition), Quincy, MA





Assessing disaster preparedness at camp

By Dr. Michael Ambrose

Disasters, whether manmade or natural, are unpredictable, devastating and increasingly common. Children represent nearly 25% of the U.S. population, but are affected disproportionately by most disasters and public health emergencies. Children are particularly vulnerable to illness and injury during pandemics, natural disasters such as hurricanes, and potential terrorist attacks. Developmentally, they may be unable to understand or comprehend the event, limiting their ability to protect themselves or to escape from harm.

Media publicity has led to growing national awareness of the importance of pediatric disaster preparedness and its current shortcomings. According to a national 2014 report, many states were found lacking in disaster preparedness among schools and child care centers, but the degree of disaster preparedness among summer camps has been completely unknown. Many states currently do not mandate specific summer camp disaster plans for evacuation, family-child reunification, or the care of special needs children.

A recent study published by the Department of Pediatrics and Children's Emergency Services at the University of Michigan, and presented at the American Public Health Association Annual Meeting, helped to determine if summer camps are adequately prepared to provide care across a range of natural and manmade disasters. In collaboration with CampDoc.com, a web-based electronic health record system, the study targeted camp leadership at 315 camps, including owners, directors, physicians, nurses, EMTs, and office staff through an online survey. Questions focused on whether camps had specific disaster plans in place for manmade and natural disasters, medical emergencies and intruder/lockdown scenarios, and addressed several critical aspects of disaster preparedness, including care for children with special needs, emergency supplies, family reunification plans, emergency evacuation/transportation and coordination with local EMS. Responses from 181 camps were received, with complete responses from 169 individual camps. The majority of respondents were camp directors (52.1%).

Results showed that many respondents either completely lacked specific plans or were unsure of any plans for the following emergency situations: Lockdown for crisis situation (45%); a medical emergency such as an outbreak requiring quarantine (35%); evacuation due to fire, flood, or chemical spill (20.7%); prolonged power outage (68%); tornado/high wind (23.6%); or other environmental emergencies/severe weather (19.5%). While 99% of camps had first aid supplies, many camps were without important supplies including car/booster seats for evacuation (68%), bunker/shelter (35%), extra vehicles for evacuation (26%), isolation area for quarantine (21.3%), or emergency supplies of extra water (20%) or food (17%).

Only 20% of camps made emergency plans available online for parents, and 48% of camps had identification methods for children in case of evacuation. The majority (57%) of respondents were unaware or unsure if there was a designated evacuation site for meeting parents. Over 25% of camps did not discuss emergency plans with parents and another 25% did not have a method to rapidly communicate emergency information to parents. Most camps (75%) had not participated in meetings with local or national medical organizations. Only 45% of camps had met or consulted with the American Camp Association for disaster preparedness, and only 16% with the Association of Camp Nurses.

Efforts to adequately prepare for a disaster in a camp setting are challenging, but it is obvious that many summer camps are missing critical components of disaster planning. As you plan for this summer, I encourage you to think about how well your camp is prepared. What risk(s) does your camp face? Do you have essential emergency supplies? Have you set plans for family-child reunification, or thought about the care of special needs children in an emergency? Plan now and help ensure the health and safety of your campers and staff. To view the full study, visit www.campdoc.com/research to view the full study.

Dr. Michael Ambrose, Owner and Director of CampDoc.com, earned his M.D. from the University of Michigan Medical School and is a board-certified pediatrician. He has been involved in camping and camp health for over 10 years, and having spent several summers in camp clinics, remains devoted to the continual improvement of the camping industry and creating innovative solutions for camps and camp clinics.

For more information about CampDoc.com and web-based health management, please visit www.campdoc.com or call 734-636-1000.

More than insurance!

Markel partners offer value-added services which are discounted to our customers. These include:

- **Intellicorp** - criminal background checks at a 60% discount
- **CampDoc.com** – Web-based health management for camps
- **Driver safety education** - Van and fleet drivers on line education at 25% discount
- **Praesidium** - Child abuse risk management services at 20% discount
- **American Camp Association's® (ACA) e-Institute** - Free staff training

For more information and to access these valuable services and discounts go to campinsurance.com and click on Safety Resources.

Markel presents practical and effective safety training webinars for 2016

Free to Markel policyholders
Register now and mark your calendar

WEBINAR 1: Dr. Chris Thurber

Tuesday, January 26
Mind-bending conversations- real techniques, leadership and coaching strategies for effecton change with campers and staff

WEBINAR 2: Michael Brandwein

Tuesday, February 16
The season for success: Powerful, simple things to do right now to prepare your camp for a superb 2016

WEBINAR 3: Bob Ditter

Tuesday, April 19
Improved techniques for managing challenging camper behavior

WEBINAR 4: Catherine Hansen-Stamp (attorney)

Tuesday, May 17
Are these on your radar? Hot legal and risk management issues for camps

For more information and to reserve your spot, visit campinsurance.com and click on **Safety Resources**.

The Camp risk management newsletter is going 100% digital!

Please remind your staff to subscribe online at markelcampinsurance.com so they can recieve our risk management news.



Paperless

Markel can help

Have a safety or risk management question, concern, or idea for our next newsletter?

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